

**Prepaid Disclosure Statement
Just Energy Texas L.P. d/b/a Just Energy
PUCT Certificate 10052
Residential EasyStart Program
(Centerpoint, Oncor)
February 6, 2012**

Important Notice

Prepaid electric service means you purchase electricity before it is used. You will not receive a regular, monthly bill. The continuation of electric service depends on you prepaying for service on a timely basis, and if your current balance falls below the Disconnection Balance, your service may be disconnected with little notice.

Prepaid service is not available to customers who are designated as a Critical Care Residential Customer or Chronic Condition Residential Customer.

Some assistance agencies may not provide bill payment assistance programs to customers that use prepaid service. Additional information is provided below.

<p>Connection Balance:</p> <p><i>How do I start prepay service?</i></p>	<p>To open your prepaid account, you must make a payment to establish a Connection Balance of \$50.00. The payment amount includes the charges listed below:</p> <ul style="list-style-type: none"> • Payment Fee: \$2.95 <p>After this fee is deducted, your initial account balance will have \$47.05 available.</p> <p>Utility fees may also apply. The fees will be paid in addition to the costs of enrolling in the service.</p> <p>Please contact Just Energy at 1-866-587-8674 for more information about utility fees. Just Energy can help you fill-in the worksheet below to determine the total amount due when enrolling in prepaid service.</p> <table style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: right;">Connection Balance</td> <td style="text-align: center;">\$</td> <td style="border: 1px solid black; width: 40px; height: 20px;"></td> </tr> <tr> <td style="text-align: right;">+ Utility Fee</td> <td style="text-align: center;">\$</td> <td style="border: 1px solid black; width: 40px; height: 20px;"></td> </tr> <tr> <td style="text-align: right;">Total Due</td> <td style="text-align: center;">\$</td> <td style="border: 1px solid black; width: 40px; height: 20px;"></td> </tr> </table>	Connection Balance	\$		+ Utility Fee	\$		Total Due	\$	
Connection Balance	\$									
+ Utility Fee	\$									
Total Due	\$									

<p>Fees:</p> <p><i>What other fees may I be charged?</i></p>	<p>Just Energy has the following non-recurring fees.</p> <ul style="list-style-type: none"> • Payment Fee: \$2.95 (Each time you make a payment) • Disconnection Fee: \$25.00 (If your service is disconnected) • Summary of Usage and Payment Fee: \$2.95 (Applied upon request for mailed copy) • Insufficient Funds Fee: \$25.00 (For returned payments) • Account Update Fee: \$2.50 (Account updates made with a customer service agent) <p>Fees charged are subtracted from your account balance.</p>
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<p>Making a Payment:</p> <p><i>How do I make a payment?</i></p>	<p>Making Payments:</p> <p><u>Debit Card and Credit Card</u></p> <ul style="list-style-type: none"> • Just Energy customer service: 1-866-587-8674 (8am-8pm CST M-F; 8am – 6pm CST Saturday) • On the web at www.justenergy.com/customer-service <p><u>Cash Payments</u></p> <p>Cash payments can be made at any authorized payment center such as Walmart, HEB, Ace, and CheckFreePay. Please visit www.justenergy.com/customerservice for a list of authorized payment centers and hours.</p> <p>Do I have to verify payments? No.</p>
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<p>Electricity Payment Assistance:</p> <p><i>Will payment assistance be available to me?</i></p>	<p>If you qualify for low-income status or low-income assistance, have received energy assistance in the past, or you think you will be in need of energy assistance in the future, you should contact the billing assistance program to confirm that you can qualify for energy assistance if you need it.</p> <p>Energy or bill payment assistance may be available, please call Just Energy for additional information.</p>
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<p>Communications:</p> <p><i>How will the company contact me for important notices?</i></p>	<p>We will contact you by email or text as required by §25.498(c)(5)(A) for important notifications including current balance requests, payment confirmation codes, and disconnection warnings.</p>
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<p>Disconnection:</p> <p><i>How can I avoid having my electricity disconnected?</i></p>	<p>It is important to maintain an account balance at or above \$10.00 or your service may be disconnected. This is called a "Disconnection Balance."</p> <p>You will be notified 1 to 7 days before your account balance is expected to fall below \$10.00.</p> <p>If your account balance falls below \$10.00 more quickly than expected, service may be disconnected in as little as one day after you receive the low balance notification.</p> <p>Just Energy may charge a \$25.00 Disconnection Fee.</p>
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Reconnection: <i>How do I restart prepaid service if my electricity is disconnected?</i>	<p>If your service is disconnected, and your account has a negative balance, you must pay off that amount in addition to the amounts discussed below.</p> <p>In order to restart prepaid electric service, you must make a payment to establish a balance of \$50.</p> <p>The payment amount includes the charges listed below:</p> <ul style="list-style-type: none"> • Payment Fee: \$2.95 • Disconnection Fee: \$25.00 <p>After these fees is deducted, your account will have \$22.05 available.</p> <p>Utility fees may also apply. The fees will be paid in addition to the costs of reconnecting service.</p>
Deferred Payment Plans: <i>When is a deferred payment plan available?</i>	<p>Deferred payment plans are available upon request in the following situations:</p> <ul style="list-style-type: none"> • If your account reaches a negative balance of \$50 or more during an extreme weather event. • If a state of disaster has been declared in your area by the Governor of Texas and the Public Utility Commission requires that deferred payment plans be offered. • If Just Energy has underbilled your account by \$50 or more for reasons other than theft of service. <p>Please contact Just Energy for any additional deferred payment plan options.</p> <p>If you enter into a deferred payment plan, Just Energy may apply a switch-hold until your deferred payment plan is paid in full. A switch-hold means that you will not be able to buy electricity from another company while the switch-hold is in place. For more information regarding switch-holds, contact Just Energy.</p>
<p>Just Energy Texas L.P. d/b/a Just Energy P.O. Box 460008, Houston, Texas 77056 Justenergy.com 1.866.587.8674 PUCT Cert #10052 Monday – Friday: 8:00 am to 8:00 pm CST Phone: 1-866-587-8674; Fax: 1-888-548-7690 PUCT Cert #10052</p>	