NATURAL GAS ECOCHOICE™ PROGRAM
(Customer Agreement)

80 Courtneypark Drive West, Units 3 & 4, Mississauga, Ontario L5W 0B3
☎ 1.866.587.8674 1.888.548.7690 justenergy.com cs@justenergy.com

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Customer Information

The Customer is responsible for ensuring the accuracy of the information set out below.

This Agreement is for a: ☐ Home ☐ Business

Account Holder ("Customer"). Provide full legal business name (and name on Utility bill, if different).

Service Address Unit Number Street Number Street Name
(exactly as it appears on the third line of the "Service Supplied to" section of SaskEnergy bill)

City Province Country Postal Code

Day / Evening / Weekend

Best Time to Contact Preferred Phone (with ext.) Alternative Phone E-Mail

This Agreement is for: ☐ Single Location (complete Service Address above) ☐ Multiple Locations (complete attached Schedule "A")

Billing Address is: ☐ Same as Service Address OR

Unit Number Street Number Street Name City Prov. Country Postal Code

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Essential Agreement Information

I, the Customer, choose Just Energy Prairies L.P. ("Just Energy") to be my supplier of natural gas ("Gas") and JustGreen™ if selected, to the Location enrolled under this Agreement and at the Price and for the Term selected below. I understand and accept:

a) This Agreement offers price stability and does not guarantee financial savings.

b) Just Energy is an independent Gas retailer and has in no way represented itself as my local Gas distributor, SaskEnergy Incorporated (the **"Utility"**).

c) Just Energy will supply me with Gas and JustGreen (if selected) at the Price(s) and for the term set out below. I will pay the related charges, as applicable, plus tax. This Agreement only covers the supply of Gas and JustGreen. I will remain responsible for regulated transportation, delivery and other charges billed by my Utility.

d) My Start Date will be or or around November 1, 2 0 Y Y and it will expire on the End Date, which is ___ year(s) thereafter, as set out below (if no selection is made, it is deemed the longer of the available options).

e) Just Energy will supply Gas and JustGreen (if applicable) to my Location(s) in accordance with the attached General Terms and Conditions, and the "Disclosure Statement and Appointment of Agent". I will pay the related charges.

f) Before the Term ends, this Agreement can be automatically renewed as allowed by law and I can also Blend & Extend this Contract (see paragraph 7 and 11 respectively).

g) If I cause this Agreement to end early, I will owe Just Energy an exit fee (see paragraph 13).

h) This Agreement has been entered into at the Service Address listed above.

Buyer's Right to Cancel: Can be found in Section 12 of the Terms and Conditions attached to this Customer Agreement.

☐ Check here if you do not wish Just Energy, its affiliates or business partners to contact you with great new programs, special deals or offers. Just Energy will not sell your personal information.

I have read and accept the Terms and Conditions of this Agreement, and have received a signed copy of this Agreement and the "Disclosure Statement and Appointment of Agent". I have the authority to bind the Customer to this Agreement.

CUSTOMER SIGNATURE: _____ **SIGNING DATE:** M M M D D 2 0 Y Y

PRINT NAME & TITLE: First Last Title

Natural Gas EcoChoice Program

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Natural Gas				JustGreen Gas		Natural Gas & JustGreen Gas			Authorization
Term	☑	First Year Intro Price (¢/m³)*	Natural Gas Supply Price (¢/m³)	JustGreen % Offset Gas	JustGreen Price (¢/m³)	My First Year Intro Price (¢/m³)*	My Natural Gas Supply Price (¢/m³)	☑	
5 Year	☐	13.99/m³	16.99/m³	100%	3.0¢/m³	16.99/m³	19.99/m³	☐	Customer selects the Term, Natural Gas Price and JustGreen Price as indicated.
3 Year	☐			20%	0.0¢/m³**	13.99/m³	16.99/m³	☐	Customer Signature

*** The First Year Intro Price will change to the Natural Gas Supply Price after the first year of the Term.**
****Incorporated in your Natural Gas Supply Price is 20% of JustGreen Gas**

Natural Gas Account Number (a "Location") Verification Code

Gas Contract ID (for office use only)

Independent Contractor Information

Source Code IC Name (print)

IC Number IC Signature

Customer Service Information

CSR ID

CSR Name (print)

THIS AGREEMENT IS ONLY VALID FOR NEW RESIDENTIAL AND SMALL BUSINESS CUSTOMERS.
NO CHANGES TO THE PRE-PRINTED TERMS APPLY.

General Terms and Conditions
(for new Residential and Small Business Customers)

1. Key Defined Terms. Agreement: Collectively, the Customer Agreement (the front page), these General Terms and Conditions, the attached schedule of Multiple Locations (if applicable), and the signed Commodity Sale of Natural Gas Disclosure Statement and Appointment of Agent ('Disclosure Statement and Appointment of Agent'). **Code of Conduct:** SaskEnergy's Code of Conduct made available in Schedule 4 of the Gas Retailer Master Services Agreement between SaskEnergy and the Gas Retailer. **Customer:** The account holder(s) named on the Customer Agreement (and, if applicable, the attached schedule of Multiple Locations). Also referred to as "I","my","me","you" and "your". **Future Use:** Customer's anticipated Gas consumption under this Agreement (in m^3) for the remainder of the Term, to be calculated by Just Energy in accordance with Just Energy's standard and reasonable practices in effect at the time of calculation. **Gas:** The natural gas that Just Energy supplies to Customer's Location. **Gas Price:** The rate (¢/m^3) you pay for Gas under this Agreement. **Just Energy:** Just Energy Prairies L.P. ("Just Energy"). Also referred to as "we", "our", "us" and the "Gas Retailer". **JustGreen Price:** The rate (¢/m^3) you pay for JustGreen under this Agreement. **Location:** Each gas account listed on the Customer Agreement (and, if applicable, the attached Schedule of Multiple locations), relating to Customer's premises for service of this Agreement. **Obligation to Sell.** The Gas Retailer's obligation to deliver gas is firm, subject only to the events of force majeure as described below. **Point of Delivery:** The Point of Delivery will be the SaskEnergy meter located at or near Gas Retailer's Customer's premises where SaskEnergy's distribution system connects to the Gas Retailer's Customer's facilities. **Point of Receipt:** The Point of Receipt for the gas from the Gas Retailer to SaskEnergy for delivery to the Customer shall be TransGas Energy Pool. **Price:** The price Customer pays for Gas and JustGreen (if applicable), as set out on the Customer Agreement. The price for the volume of gas delivered will be in Canadian dollars per cubic meter. **Utility:** Customer's local distribution company, SaskEnergy Incorporated. **Volume:** Gas Retailer shall supply all the gas required by the Gas Retailer's Customer in respect of each Delivery Service Account.

2. Notice and Details of Appointment of Agent. Customer gives Just Energy the exclusive right to act as agent on Customer's behalf in making all supply and delivery arrangements with Customer's Utility and others in order to provide Gas and JustGreen to the Location. This may include, but is not limited to, coordinating with the Utility for transportation, distribution, and delivery of Gas, and negotiating, entering, performing, amending, and terminating agreements and/or obligations relating to the supply of Gas. Customer agrees, now and throughout the Term (defined below), that it: (a) is not, and will not be, bound by an agreement for the Location with a Gas supplier other than Just Energy; and (b) will not cancel or modify Just Energy's appointment as Customer's exclusive agent.

3. Acceptance, Verification. This Agreement is conditional upon acceptance by Just Energy. Just Energy's acceptance is at Just Energy's sole discretion and depends, in part, on whether: (a) the Utility accepts and implements Just Energy's request to enroll Customer; (b) Just Energy can verify the accuracy of Customer's information by recorded telephone call (or other means acceptable to Just Energy); (c) Just Energy's review and approval of Customer's creditworthiness; and (d) Customer's location is not already enrolled with Just Energy. If all conditions are met, or otherwise waived by Just Energy, Just Energy's supply of Gas to Customer's Location for the Term is firm. Customer consents to the recording of phone calls relating to this Agreement.

4. Delivery. Just Energy will arrange for the Utility to deliver Gas to the Point of Delivery. Possession of and title to all Gas delivered shall pass to Customer at the Point of Delivery. Until such delivery, Just Energy shall have title to such Gas. After delivery, Customer shall be deemed to be in control of and shall be in possession of, to have title to, and to be responsible for such Gas. Just Energy and Customer each recognize that the Gas purchase by Customer may be from a commingled stream of gas and shall be received for the account of Customer at the Point of Delivery.

5. Measurement and Specification. All Gas delivered to Customer shall be measured as to volume by Utility, in accordance with the provisions of Utility's Terms and Conditions of Service Schedule at the Point of Delivery. All such measurements made by Utility (including all corrections thereof in accordance with Utility's Terms and Conditions of Service Schedule) shall be final and binding upon Just Energy and Customer for all purpose of this Agreement. The minimum gross heating value, quality, delivery pressure and temperature of the Gas delivered shall conform to the minimum standards of Utility or TransGas Limited, the transporter, as set forth in the approved tariffs published from time to time by Utility and TransGas.

6. Term. The "Term", as selected on the Customer Agreement, begins on the "Start Date" and expires on the "End Date" (if no selection is made, the Term is deemed to be the longer of the available options). ***Start Date:*** Just Energy's first day of Gas supply to the Location under this Agreement. The anticipated Start Date will be on or around the next November 1st following the signing date of your Agreement, but may be delayed (for reasons such as the Agreement being improperly completed, not submitted to Just Energy, not implemented by the Utility, etc.), at Just Energy's discretion. ***End Date:*** Just Energy's last day of Gas supply to the Location under this Agreement. It will be up to 5 years from the Start Date, in accordance with the Term selected on the Customer Agreement, plus any time required to obtain a final actual or estimated meter reading. A new Term will begin if Customer chooses the Blend & Extend Option or if this Agreement is renewed.

7. Renewal. This agreement may be automatically renewed for a period of 1 year provided that, when combined, the initial contract term and all automatic renewal terms do not exceed a total contracted term of 5 years. For this Agreement to be automatically renewed, Just Energy must deliver to the Customer a reminder notice at least one hundred twenty (120) days prior to the expiry of the Agreement. If the initial term and all subsequent automatic renewal terms combined are equal to 5 years, Just Energy may gain the Customer's consent to an amendment for the purpose of extending the term of this contract by an agreed upon length of time. Just Energy may alternatively seek the Customer's consent to a Re-contract for the purpose of beginning a new contract with a term of between 1 and 5 years as agreed upon. Requests for the Customer's consent to an amendment or Re-contract as outlined above shall be delivered to the Customer at least one hundred twenty (120) days prior to the expiry of the Agreement.

8. JustGreen: We will purchase and retire an amount of verified emissions reductions, allowances or instruments ("carbon credits") to offset 3.95 lbs. (1.8 kgs.) worth of CO_2 for each m^3 you consume, multiplied by the JustGreen % Offset Gas selected on the Customer Agreement. We can suspend or discontinue JustGreen at any time (you will then stop paying for it but the rest of this Agreement will remain in effect). Carbon credits and that we purchase and retire on your behalf will: (a) relate to carbon credits produced in the year you pay for JustGreen (plus or minus 12 months); (b) on a best efforts basis, be from Saskatchewan based projects; however, we may buy them from other North American based sources at our discretion; and (c) remain our legal property. JustGreen related charges will be included with the Energy charge on your bill.

9. Charges under this Agreement. 9.1 Gas Charge: Customer's Gas consumption (in m^3) multiplied by the Gas Price. Customer will be billed, and will pay, the Gas Charge, plus applicable taxes. The Gas Charge does not include any amounts charged to Customer by the Utility (for which Customer remains responsible to the Utility), including charges relating to delivery, transportation, taxes, late payment fees, interest, and other charges that may appear on Customer's bill. **9.2 JustGreen Charge.** The product of Customer's Gas consumption and the JustGreen Price. **9.3 Gas Charge Review:** Customer may contact Just Energy any time within the duration of the Agreement to see if Customer qualifies for a new lower Price. To be eligible for a lower Price, the Agreement must be at least 1 year into its Term and the Customer's inquiry must be made at least 6 months prior to the End Date. Under this option: (a) the Price will be amended to a new Price ; (b) when at least 60 days of notice is provided to Just Energy, the new Price will take effect on the first day of the next month after this notification period, or as soon thereafter as may reasonably be effected by Just Energy; and (c) all terms of this Agreement except for the Price will remain unchanged. Customer may exercise this option once per Location during the Term of the Agreement. Contact Just Energy for further details.If any law, order or regulation is passed, modified, implemented or interpreted by judicial or regulatory order or legislative enactment under Governing Law, which creates additional cost (or credit) not currently included in the Price, then Just Energy shall be entitled to pass through such incremental charge (or be required to credit it) to Customer.

10. Billing, Payment, Measurement. Customer will be billed by the Utility in accordance with its usual requirements and schedules for billings, deposits, payments, late payments and other charges (but Just Energy reserves the right to bill Customer directly). Just Energy's charges will appear on the bill together with the amounts charged by the Utility. Customer shall pay all invoiced sums when due, including late payment fees on uncontested past due amounts. A history of late payments may be reason for cancellation of this Agreement by Just Energy, the charging of Exit Fees, and possible referral to a collection agent. The Utility will perform collection services for Just Energy. The Utility will measure (or otherwise determine) the amount of Gas supplied to the Location. Just Energy assumes no liability for errors in measurement and shall be entitled to advise the Utility to revise any bill, if necessary, to account for any errors or reassessment made by the Utility. GST and municipal payment is excluded from the Price. If Customer fails to pay amounts owing hereunder when due: (a) Utility may charge interest on the overdue amounts, which interest shall be equal to the interest specified by Utility under its Terms and Conditions of Service Schedule; and (b) Utility will apply its standard business policies, tariffs and terms and conditions of service. Utility may discontinue delivery of Gas until the amount due is paid in full or terminate this Agreement by notice in writing to Customer. If Just Energy's delivery of an invoice to Customer is delayed by any number of days after the due date of such invoice, then the time of payment shall be extended by a like number of days unless Customer is responsible for the delay.

11. Blend & Extend Option. Customer may request this option if, during the Term, Customer's Price for Gas differs from the Just Energy posted price being offered to new customers for similar agreements of similar duration to this Agreement. To qualify, the Term of this Agreement must be at least 2 years and Customer's request must be made at least 6 months prior to the End Date. Under this option: (a) the Price will be amended to a new blended Price; (b) the Term will be deemed expired and a new Term of the same duration to this Agreement will begin; (c) the blended Price and new Term will take effect as of Customer's next anniversary of the Start Date when at least 60 days of notice is provided to Just Energy, or as soon thereafter as may reasonably be effected by Just Energy; and (d) all terms of this Agreement except for the Price and Term will remain unchanged. Customer may exercise this option once per Location in any 3 year period. Contact Just Energy for further details.

12. Buyer's Right to Cancel. You may cancel this contract from the day you enter the contract until 10 days after you receive a copy of this contract without penalty. You do not need a reason to cancel. If you do not receive the goods or services within 30 days of the date stated in the contract, you may cancel this contract within one year of the contract date. You lose that right if you accept delivery after the 30 days. There are other grounds for extended cancellation. For more information, you may contact your provincial/territorial consumer affairs office. If you cancel this contract, the seller has 15 days to refund your money and any trade-in, or the cash value of the trade-in. You must then return the goods. To cancel, you must give notice of cancellation at the address stated above. You must give notice of cancellation by a method that will allow you to prove that you gave notice, including registered mail, fax, or by personal delivery. Otherwise, if this Agreement ends early, for any reason, you must still pay all amounts charged up to the early end date. To cancel, you must give 60 days written notice of cancellation to Just Energy, and the cancellation will be

effective as of the first day of the month following the expiry of said 60 day period. Just Energy can end this Agreement, at no cost to Just Energy, if: (a) required/allowed by law; (b) the Utility is unable to service the Location; or (c) Customer "Defaults". Customer shall be in Default if, at any time during the Term, Customer: (i) changes its supplier, including to the Utility or other marketer/retailer; (ii) withdraws Just Energy's authority to obtain and use information necessary to perform this Agreement; (iii) fails to make timely payment of amounts due hereunder; or (iv) otherwise fails to comply with the Terms and Conditions of, or the Utility's rules in relation to, this Agreement. Customer may also be subject to the Utility's Short Notice Return Charge if you return to Utility supply before the end of your Agreement.

13. Exit Fee. Customer understands that in order for Just Energy to be able to supply Gas to its customers, Just Energy enters into long term supply arrangements with suppliers of Gas to meet the forecasted consumption of its customers. If this Agreement ends early due to your Default, you must pay us liquidated damages in the amount of $100 per Location.

14. Suspension of Utility Service. In the event of non-payment when due of all invoiced sums authorized in this Agreement, Gas supply and/or delivery service may be disconnected by the Utility and/or Just Energy. If this happens and the Utility later reconnects Customer, Just Energy may re-enroll Customer under this Agreement. Customer must notify Just Energy within 30 days of the date of re-connection.

15. Customer Information, Credit Review. Customer: (a) consents to Just Energy collecting, retaining, using and disclosing Customer's information; and (b) requests and authorizes the Utility to release to Just Energy, Customer's contact information, current and historical Gas billing and usage data, and other account information, so as to enable Just Energy to perform its obligations under this Agreement (including to establish, and collect money for, Customer's account, supply Customer with Gas, meet Just Energy's contractual obligations with others, for law enforcement purposes or for processing past due accounts of Customer which have passed to a debt collection agency). Customer further authorizes Just Energy to review Customer's credit history and information, whether in the possession of the Utility or third party credit reporting agencies (and Just Energy may disclose such Customer information to its creditors, suppliers and service providers). Just Energy's supply of Gas may depend on Customer's credit worthiness and Just Energy is not obligated to accept or continue performing this Agreement if Customer does not meet Just Energy's credit requirements. Any action by Customer that deprives Just Energy of information that a reasonable person would consider to be material to its performance of its obligations under this Agreement shall constitute a Default by Customer, in which case Exit Fees will apply. Customer is responsible for the accuracy of the information it provides under this Agreement. Customer will promptly notify Just Energy in advance of any changes to Customer's information relevant to this Agreement. Just Energy and its affiliates and partners may use Customer's information to communicate with Customer about other products and services offered by Just Energy and its affiliates and partners.

16. Warranties, Representations and Indemnities. Customer and Just Energy represent and warrant to each other that it has the power and the authority to enter into, and perform its obligations under, this Agreement; and, each party accepts this Agreement to be a legal, valid and binding obligation of such party enforceable against it in accordance with its terms. Just Energy shall at the time of the delivery of Gas hereunder have the right to sell such gas to Customer. All Gas supplied hereunder shall be free and clear of all liens, encumbrances and adverse claims of every nature and kind whatsoever. Customer also represents and warrants that Customer has made its own independent decisions to enter into this Agreement based solely upon its own judgment and upon advice from such advisers as it has deemed necessary. Customer covenants that Customer: (a) shall provide Just Energy with all necessary physical access and information required to implement this Agreement; (b) shall abide by the Utility's rules; and (c) agrees no communication (written or oral) received from Just Energy or its affiliates (or their respective representatives) will be deemed an assurance or guarantee as to the expected results of this Agreement. From and after the Point of Delivery, Customer will defend, indemnify and hold Just Energy harmless from any and all claims, losses, expenses, damages, causes of action and judgments of any kind related to Just Energy's duties and obligations hereunder. Notwithstanding the foregoing, Just Energy shall indemnify and save harmless Customer from and in respect of all suits, actions, debts, accounts, damages, costs, losses, and expenses of every nature and kind whatsoever arising from or in connection with any adverse claims of any or all persons to the Gas or to royalties, taxes, license fees or charges thereon which are applicable before the title to the Gas passes to Customer or which may be levied and assessed prior to the sale thereof to Customer. Just Energy shall not be liable for matters within the control of the Utility or any damages claimed to have been incurred due to any act or omission of Just Energy, where such act or omission is due in whole or in part to any event or circumstance beyond its reasonable control or its inability to perform. Each party shall use commercially reasonable efforts to mitigate damages.

17. Payments of Royalties, Taxes and Other Charges. Except for taxes and surcharges as described in Section 9 above as between Just Energy and Customer, the Price shall be inclusive of and Just Energy shall be responsible for the payment of all amounts with respect to royalties and charges that are payable or validly exigible on the Gas prior to the sale of the Gas at the Point of Delivery.

18. Limitation of Liability. Notwithstanding any other provision in this Agreement, in no event will Just Energy be liable for any indirect, consequential, exemplary, special, incidental or punitive damages, including, without limitation, lost opportunities or lost profits, even if Just Energy has been advised of the possibility of such damages. Just Energy's liability related to this Agreement, whether arising under breach of contract, tort, strict liability or otherwise, is limited to direct actual damages as the sole remedy and all other remedies or damages are expressly waived.

19. Consumer Protection. Just Energy is subject to the Utility Code of Conduct (the "Code"). Customer may contact Just Energy or the Utility to receive a copy.

20. Dispute Resolution. Customer may contact Just Energy with regard to a concern or dispute under this Agreement by mail, fax or telephone using Just Energy's contact information as set out at the top of the Customer Agreement. Both parties will, in good faith, use reasonable efforts to resolve a dispute. If a dispute is not resolved, Customer may refer the dispute to the Utility toll free at 1.800.567.8899. At the time of reference of the dispute to Utility, Customer shall provide Just Energy with a written summary of Customer's complaint and any documents on which Customer bases its complaint. Customer shall remit all amounts during the dispute resolution process. All Code of Conduct disputes arising in the contract will be resolved following procedures described in Schedule 6 of the Gas Retailer Master Services Agreement between SaskEnergy and the Gas Retailer and the results of such procedures will be final and binding upon the parties. The Dispute Resolution Process is available online at www.saskenergy.com.

21. Assignment. Just Energy may sell, assign, pledge, or grant a security interest in, all or any part of its interest in this Agreement, including to another Gas marketer/retailer without notice or Customer's consent. Customer shall not assign or otherwise transfer its rights or obligations under this Agreement without first obtaining Just Energy's written consent, which shall not unreasonably be withheld. This Agreement enures to the benefit of and binds the parties and their respective successors and assigns.

22. Moves. Customer will provide Just Energy with 60 days prior notice before moving or changing its Location (each, a "move"). Upon a Customer move, Customer may (a) end this Agreement and, unless Customer's new location is outside the Utility service area, be required to pay Exit Fees; or (b) request Just Energy to apply this Agreement to Customer's new location. If the latter, then: (i) at Just Energy's sole discretion, Customer's new location will be the Location bound by this Agreement; (ii) Just Energy is authorized to deal with the Utility in this regard; and (iii) if Governing Law requires Customer to provide Just Energy with additional written authorization at the time of the move, Customer shall provide it to Just Energy or Just Energy may end this Agreement and require Customer to pay Exit Fees. If Just Energy decides not to apply this Agreement to Customer's new location upon a Customer request, no Exit Fees will apply.

23. Force Majeure. If either party is rendered unable, in whole or in part, to perform or comply with any covenant, condition, or obligation of this Agreement due to an event of Force Majeure, such party shall give written notice to the other party as soon as reasonably possible after the occurrence of the event of Force Majeure, giving full particulars of such event. The obligations of both parties after the giving of such notice shall, insofar as such obligations are affected by such event of Force Majeure, be suspended during the continuance of such event of Force Majeure, but for no longer period, and the party so prevented from complying with its obligations hereunder shall, to the extent possible, remedy such event of Force Majeure with all reasonable dispatch. The term "Force Majeure" shall mean any event beyond the reasonable control of either party, but with respect to Just Energy's obligation to supply Gas hereunder, will only include a curtailment or force majeure declared by TransGas Limited that adversely affects the ability of Just Energy to perform TransGas Energy Pool inventory transfers.

24. Notice. Just Energy will send notices and correspondence to the billing address listed on the Customer Agreement (as may be amended from time to time upon receiving updated information from the Utility or Customer). At Just Energy's discretion (if, for example, there is a fault with regard to the billing address), Just Energy may instead send it to Customer's service or corporate address (as may be amended). When providing Just Energy with notice, Customer shall send it to Just Energy's address as listed on the Customer Agreement in a manner by which Customer may give proof of delivery upon request. Either party can change its address for receiving notices by notifying the other pursuant to this paragraph.

25. Governing Law. The laws of Saskatchewan govern this Agreement. If a provision herein is deemed contrary to or unenforceable under Governing Law, the parties agree it shall be severed to the minimal extent possible consistent with the meaning of the rest of this Agreement and reasonable intent of the parties, and replaced by an enforceable provision close in meaning to the original.

26. Miscellaneous. This Agreement is the entire contract between Customer and Just Energy concerning the supply of Gas to the Location. It may not be contradicted by any prior or contemporaneous oral or written document and can only be amended if agreed to by Just Energy's head office in a written notice to, or recorded telephone call with, Customer. Electronic, e-mail and fax signatures are for legal purposes equivalent to original signatures. Any document generated by the parties with respect to this Agreement may be imaged and stored electronically (and used as if it were an original business record). This Agreement does not create any partnership, duty, joint venture or other special relationship between the parties. No delay by Just Energy to exercise its rights under this Agreement will constitute a waiver of such rights. Applicable provisions of this Agreement will continue in effect after termination or expiration of this Agreement to the extent necessary, including those for billing and payments, limitation of liability, and dispute resolution. Except as otherwise required by Governing Law or as set out herein, Just Energy does not offer refunds.

27. Emergency. In an emergency, contact the appropriate emergency personnel or the Utility: SaskEnergy Incorporated at www.saskenergy.com.

Just Energy Prairies L.P. by its general partner Just Energy Corp.

Executive Vice President